

General Terms and Conditions

Product selection

The customer has the opportunity to choose or order from the products of the store. The customer can click on the selected product to view its detailed description. If you intend to buy, you want to add the product you want to buy to a virtual cart by clicking the "Add to Cart" button. By clicking on the "View" button in the Cart, you will find the products placed in the cart during the purchase, as well as the total amount of the invoice and the shipping cost. Here they can check the correctness of their order, especially the prices and quantities, which they can change and improve as required. Your cart will automatically calculate the total amount of your order.

Sending the order

If you think the quantity of products in your cart is correct, you have checked the total amount and decided that you want to buy them, simply click on the "Checkout" button. You can then choose whether you want to log in as an already registered customer, register as a new customer, or buy without registration.

If you have previously purchased from our store, please enter the email address and password you provided during your previous registration. If you want to register as a new customer, enter your purchase information, which will be stored by the system and you will only need to log in the next time you make a purchase. For purchases without registration, enter your billing and shipping address.

In the next step, select the appropriate shipping method and payment method for you. If you agree with the contents of the order, click the "Order" button to submit the order.

Prices

Our prices are the list prices valid at the time of ordering, which can be found next to the products in the online store. Prices are gross prices, VAT included, however, these prices do not include shipping costs. Shipping costs can be found during the checkout process before the order is finalized and in the Purchase Conditions. If there is an error or defect in the products or prices in the web store, we reserve the right to make corrections. In this case, we will inform the customer of the new data immediately after recognizing or modifying the error. The buyer can then confirm the order once again or there is a possibility for either party to withdraw from the contract.

Order processing

Orders will be processed within 24 hours.

Possibility to correct data entry errors

You have the option of correcting data entry errors before pressing the "Order" button.

Confirmation

We will send you an email with feedback on each order. This means that after you place your order, you will receive an automatic email about the receipt of your order and (later) one about your expected delivery date. In the case of a telephone consultation, call customer service or any of the telephone numbers in the email.

Payment Terms

In our store it is possible to pay by credit card, bank transfer, paypal payment, personal and cash on delivery.

With credit card payment, you can shop conveniently and securely in our store. After ordering the selected goods, you will be directed to the BARION website, where you can pay with your bank card via the encrypted transaction currently used by the Bank, which is considered the most secure. All our customers have to do is click on "pay by credit card" when selecting a payment method, and then enter the card number, expiration date and three-digit security code on the BARION payment server.

Bank cards issued exclusively for electronic use can only be accepted if their use is authorized by the bank issuing the card! Please check with your bank to see if your card can be used to make online purchases.

In case of bank transfer, the full amount together with the delivery cost must be transferred to the bank account number received in the confirmation e-mail (Duna Trade Computer Kft. 11600006-00000000-94559062). The order number must be specified in the notice.

In the case of a Paypal payment, at the end of the ordering process we will direct you to the PayPal payment system, through which you can execute the payment transaction securely.

They charge a very high commission at PayPal which we cannot include in our prices for this reason, unfortunately we have to add the fee to the cart value. (+90 HUF and 3.40% of the final amount) Thank you for your understanding.

Postpaid payment is only possible at the place of receipt, by cash or by credit card.

Transport

Shipments are delivered via Packeta hungary. Packages can be delivered to your home or to a pick-up location. The products of our webshop are currently available in the following countries: Hungary, Slovakia, Poland, Germany, Czech Republic, Austria. Delivery time is 3-7 days on average.

Withdrawal from delivery

If the webshop fails to fulfill its obligations under the contract because it does not have the goods specified in the contract at its disposal or is unable to provide the ordered service, it is obliged to inform the customer thereof. The online store does not enter into contracts with minors. By accepting the commercial conditions, the customer declares that he is of legal age.

Return the product

Returns within 14 days of receipt. We will only return the product in its original condition and packaging, in full quantity and quality. Please indicate the reason or intention to return in writing before sending it back. The cost of return is borne by the buyer.

Information on the terms of the contract

The language of concluding the contract is Hungarian, the concluded contract is considered concluded in writing. The concluded contract will be registered and will be available afterwards.

Data protection

We will only use your information to fulfill your order and to send you a newsletter when you subscribe to it.

The protection of your personal data is of paramount importance to our company and our partners. The collection and processing of personally identifiable data required for the use of our website complies with the applicable Hungarian data protection regulations (Act CXII of 2011). Your data will be treated confidentially and will not be passed on to third parties, unless it is essential for the performance of the contract (eg courier service). Our employees, partners and service providers are bound by the obligation of confidentiality. Directive 95/46 / EC of the European Parliament and of the Council of 24 October 1995 on the protection of individuals with regard to the protection of individuals with regard to the free movement of such data; CVIII of 2001 on certain aspects of electronic commerce services and information society services. TV; Act CXIX of 1995 on the processing of name and address data for the purpose of research and direct business acquisition. TV; Act VI of 1998 on the Protection of Individuals with regard to Automatic Processing of Personal Data we act in accordance with the provisions of the law.

Right of withdrawal / Return guarantee

The customer may withdraw from the contract without giving any reason within fourteen working days. The customer may exercise the right of withdrawal from the day on which he received the goods. The seller is obliged to refund the amount paid by the customer immediately, but no later than thirty days after the withdrawal.

The customer shall bear the costs incurred in connection with the return of the goods due to the exercise of the right of withdrawal. In addition, no other costs are borne by the customer. However, the seller may claim compensation for damage resulting from the improper use of the goods. If the goods returned under the right of withdrawal are not in perfect, resellable condition, the customer shall be liable for damages if the deterioration, destruction or other impossibility of returning the goods was caused intentionally or through negligence.

If the product is found to be damaged during the opening in the presence of the person delivering it (postal delivery, courier) and the damage occurred before the receipt of the goods, we will ensure the return of the product and the cancellation of the sale immediately. Any damage or lack of content during the delivery of the consignment must be included in the factual report between the transferor and the transferee! We cannot be held responsible for any subsequent lack of content or damage!

45/2014 on the exercise of the right of withdrawal. (II.26) Government Decree, you can download its text from the website of the National Consumer Protection Authority.

Ownership clause

The delivered goods remain the property of the supplier until the purchase price is paid in full. In the event of erroneous, unacceptable orders, the product will be taken into stock in the name of the "new" owner, and after another successful sale, the consideration will be paid to the new owner!

Modify or cancel an order

The 2001 CVIII. According to the law, when placing an order, the software of the seller's web store sends a notification to the buyer immediately about the fact that the order has been placed. This notice does not constitute a contract between the seller and the buyer! It merely indicates to the buyer that your order request has been registered and forwarded by our system to the competent employee of the seller.

If the buyer does not receive it within 48 hours, the buyer's bidding obligations will be terminated.

The seller will give the buyer the opportunity to cancel the order electronically until the start of the order. When starting the fulfillment of the order, the buyer will be notified by e-mail about the expected duration of the fulfillment and the fact of the start of the fulfillment, after that it is possible to cancel the order only through one of the contacts under "contact".

Subsequent changes to the order can only be made in writing by e-mail. (spicemasterhungary@gmail.com)

The course of the complaint

If you have any complaints during the purchase, please email spicemasterhungary@gmail.com or call +36 302730491. Complaints will be investigated in all cases and a response will be given within 8 days of notification, and the product will be replaced if necessary.

Cookie

We use cookies and other technology to operate the website, statistics, personalize content and ads, offers, and share the information we collect with our media, advertising and analytical partners. Our partners may combine these with other data. By clicking the button, you agree to all this. You can set the content of your consent under the <Advanced Settings> button, which you can change at any time. Detailed cookie information and privacy information. "

Link the underlined words to the appropriate information on your website. If you only have a cookie or data management information, delete the appropriate underlined word. The partners in the text refer to the partners on the website, including Barion.

Company information

Company name: Duna Trade Computer Kft.

Address: 2400 Dunaújváros, Munkácsy Mihály u 1.

Phone: + 36302730491

E-mail: info [at] spicemaster.hu

Store name: spicemaster.hu Spice webshop

Tax number: HU22776013

Company registration number: 07-09-018801

Court keeping the register of companies: Court of Registry of the General Court of Székesfehérvár

Contact name: József Polányi

Contact telephone number: +36302730491

Contact email address: info [at] spicemaster.hu